

# ***CONGREGATIONAL***

## ***SELF- STUDY***

***100 Cutting-edge assessment questions for Pastors and key leaders  
of any church to ask and answer.....  
either across their staff, board & leadership.....  
or across the entire Congregation.***

***Provided as an Church Health Tool & Resource by***

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*Congregational Self – Study* (Updated 6/1/2005)

**PRE - VISITORS**

1. How well is our church reaching our community? (on a 1-10 scale) \_\_\_\_\_  
Comments? \_\_\_\_\_  
  
What are we, as a church, doing well to reach our community for Christ?
2. What aren't we doing so well...in reaching our community? (and why?)
3. What should we be doing more of as a church?
4. As a church, what should we be doing less of?
5. If I were Pastor, to better reach our area for Christ, I would...?
6. What are you presently involved in to help reach our community for Christ?
7. What area(s) would you see yourself getting involved in?
- 8) What could we, as a church, do to better help equip & enable you in this?
- 9) How many hours a month could/would you regularly give to implementing such additional (or expanded) ministries?
- 10) What could we be doing to produce more lasting converts (and better disciples) through our evangelism efforts?

## *Congregational Self – Study*

### **Visitor Care & Visitor “Bringer-ism”**

1. How well do we currently care for our visitors? (scale of 1-10) \_\_\_\_\_  
Comments & examples? \_\_\_\_\_
2. What could we do to improve our “care levels” systematically for our visitors?
3. How many people have you invited to our church in the last year?
4. How many unsaved, un-churched people have you invited in the last year?
5. How many of the total that you invited...actually came? ( \_\_\_ out of \_\_\_\_)
6. Of those you invited (who came) what % were unchurched and pre-Christian?
7. How many people have you invited to our church in the last month?
8. On a 1-10 scale, how comfortable are you bringing your unsaved, un-churched friends with you to our church services on a Sunday morning?
9. What specific things make you uncomfortable about bringing your unsaved, un-churched friends to our church on Sunday mornings?
10. What could we do to make you more comfortable in bringing unsaved friends?
11. What sermon topics might most interest your pre-Christian friends?
12. Would you be willing to ask un-churched friends what topics might interest them?
13. Would a pocket-size, compiled list (or postage-paid card) of these topics with spaces for additional suggestions be helpful?

## *New Convert Concerns*

1. Have you ever had an unsaved friend come to a church event here with you . . . .and then have them give his/her heart to the Lord? Y N  
When was that ? \_\_\_\_\_ How often has this occurred in \_\_\_\_ years here?
2. How many of your unsaved, pre-Christian friends has this happened to?
3. On a 1-10 scale, how would you rate the “Convert-Care” your friend received?
4. What could we as a church have done differently (and/or better) ?.
5. How could we, as a church, better train ...equip and resource you in nurturing your friend(s) after they do give their hearts to Christ?
6. What ideas (concerns & feelings) do you have toward Convert-Care at our church?
7. What good strategies have you heard re: Convert-Care we might use here?
8. Have you been involved in New Convert Nurture & Discipling elsewhere?  
Details: \_\_\_\_\_
9. How could a Big-Brother/New Convert Sponsor team (& system)here help our New Converts in their 1st weeks, months & 1<sup>st</sup> year in following Christ?
10. How were you correctly nurtured as a New Believer? What mistakes were made during your 1<sup>st</sup> year after becoming a Christian that others can learn from and avoid? Please be as specific as you can and use the back of this sheet (or others) as you wish.

## *Congregation Self - Study*

### **NEW MEMBER CARE**

1. Are you currently a member of our church. Y \_\_\_\_\_ N \_\_\_\_\_
2. Is it easy to join our church? Too easy? Too hard? Comments?
3. How can our church's New Member process be made more "user-friendly"?
4. What was the hardest part that you experienced in joining this church?
5. Is the New Member class & "joining our church" process: given enough, too much . . .or too little attention (on a weekly and ongoing) church-wide basis.? Comments and feelings:
6. Would it help if we had New Member class regularly scheduled \_\_Monthly  
\_\_ bi-monthly \_\_Quarterly:

### **New Member Expectations**

7. **Were the church's expectations of you as a prospective New Member presented clearly? Verbally & in writing? Comments? What should have been better explained?**
8. How well has the church met (or not met) your expectations?
9. Would you have been comfortable putting down in writing your expectations of this church? \_Y \_\_N      Were you asked to do this?
10. Of the expectations which we as a church may not have met, can you put into words (& thus help us) specifically how we can better meet each of these needs or expectations?
11. How can we better identify (& meet) unmet expectations of other New Members?
12. How can we enrich relationship development between New & Regular members?

*Congregational Self - Study*

**REGULAR MEMBER – SMALL GROUP INVOLVEMENT**

1. Are you currently/actively involved in a Sunday School class or small group?

Sunday School: Y or N  
Class Name: \_\_\_\_\_

Small Group Y or N  
Group name (leader, etc.) \_\_\_\_\_

2. Why are you involved?

3. Were you involved in Sunday School or a small group at one time? If so, when & where was that? Would you please share why you're not involved now?

4. What would it take for you to be involved again in a Sunday School class or small group? (Size, topic, meeting day & time, special interest, location, child-care, transportation needs, other \_\_\_\_\_?)

5. How old is "your" class/group? Is it growing? In your opinion, why or why not?

6. What type of new classes/ themes do we need at our church for:

A. Sunday School:

B. Home "Care Groups":

7. What type of Sunday School classes (& or small groups) don't we have, that you've seen in other churches....which you would like to see here at our church?

Class types:

Small Group Types (&/or topics preferred:

## *Congregational Self-Study*

### **REGULAR MEMBER: MINISTRY INVOLVEMENT**

1. Is it easy to find a place of ministry to be involved with here at our church?
2. Are you regularly involved in a ministry here at this church? ( Or one of our ministries elsewhere: off-campus ...or in this area?) (Please share any details)
3. How long have you been involved? How frequently are you involved in this ministry at our church: \_\_\_ monthly basis? ( Frequency: # of \_\_\_times monthly for the year?) \_\_\_ weekly \_\_\_\_ other?
4. Have you take a “spiritual gifts” test anywhere? How recent? What was it name?
5. Have you ever taken a spiritual gifts test at our church? Y/N How recent?
6. What would you consider your spiritual gifts to be currently?
7. Are you involved in ministry currently, using your main spiritual gifts?  
Y / N What ministry (or ministries) are you involved with?
8. Where could you see your spiritual (& natural) gifts better utilized at our church?
9. What questions regarding spiritual gifts do you still have?
10. What can we do to help more of our people find their special place of ministry?
11. What would it take to get more “Regulars” attenders involved in ministry?
12. What is the weakest part of our process of involving our members in ministry?
13. How close are you (or others) to ‘burn-out’ or overload? What could we do to help protect anyone from “ministry over-involvement” & “burn-out at our church?”

## *Congregation Self – Study*

### **MINISTRY TO INACTIVES**

1. On a scale of 1-10 , how would you rate our care of Inactives & (“Drop-Outs?”)
2. Do people ever “fall through the cracks” here? If so, how?
3. How can we better care for people and prevent this from happening?
4. How can we do a better job of caring for the people God sends our way?
5. What part in this might you be willing to play or minister....?

### **MINISTRY TO DROP-OUTS**

1. When people “drop-out” of our church (stop attending after regularly attending for a good while), what should/could we have done to prevent it?
2. From your experience, what are the main reasons people drop-out of a church where they were once very active and involved?
3. Have you ever dropped out of a church where you were once active?  
What could have been done to prevent that from happening: by the church, (&/or by the church’s staff and leadership)...and members?

### **TRACKING OF ATTENDERS & THOSE ABSENT:**

1. What are the best ways a church can care for those who may be missing, without seeming to have a: “*big-brother*” is watching you”... attendance format or super-system?
2. What “care-contacts” have been good in your church-life: when you needed someone caring to know you needed help...& they came & helped you?

## C O N C L U S I O N S :

Is there anything you would like this church's pastor (& leadership) to have asked you that we did not adequately cover in this questionnaire & survey? Please expand on this (as you wish) both below & on the back of this page...as well as in days ahead, through any further correspondence & communication you'd like.

**We a - r - e listening . . . .to y-o-u!**

### In closing:

Thank **you** so very much for sharing your comments with us about our (& your) church & your involvement: your vantage points: your thoughts & ideas...and both your positive & negative feedback. *We value everything you have shared with us.*

**As a church & church family, we do truly care for you! You are uniquely wonderful. You not only matter infinitely to our Heavenly Father, but you also matter very much to us. We do care for y-o-u . . & we also care for those of you whose family members have attended our church alongside you!**

**While we know we are not perfect as a church, we do serve our perfect Heavenly Father and our absolutely perfect, loving Lord & Savior Jesus Christ.**

***This survey & your comments will help us to improve in days ahead!***

**Thanks again for your wonderful part in our church...His Church! As we together seek Jesus' face & His heart, we believe that much healthy growth & many positive changes will come our way in days ahead!**

**We are learning how to better love one another with Jesus' perfect love: in many new ways. May Jesus' Amazing grace flow over each of us, upon each of us...& through us all in ever-increasing ways . . . . into our church . . . . into our community . . . . and into all our world:**

**this....and God's best for you and yours....  
is our continuing prayer!**